



ECHO VALLEY
RANCH & SPA

Booking and Cancellation Policy

DEPOSITS & CANCELLATIONS

To secure a reservation at Echo Valley Ranch, a 20% deposit is required at time of booking. The balance of payment is due 30 days before arrival. Bookings received within 30 days require full pre-payment.

The following refund schedule applies to all bookings/cancellations:

60 + days before arrival: Full refund

59 - 30 days before arrival: 20% deposit retained

29 - 0 days before arrival: No refund

All cancellations must be received in writing.

In cases of cancellation, it will be at Echo Valley Ranch & Spa's discretion to offer equivalent credit for a rescheduled stay.

Echo Valley Ranch & Spa cannot be held responsible for delays caused by Acts of God, strikes, weather, aircraft delays or other causes beyond its reasonable control.

COVID-19 CLAUSE

Should guests be unable to travel to Echo Valley Ranch & Spa due to travel restrictions implemented regarding the COVID-19 Pandemic, a full refund will be issued for cancellations up to 24 hours prior to arrival. This is only applicable for COVID-19 related restrictions, such as border closures or flight cancellations, as well as government travel advisories.

Full prepayment 30 days prior to arrival still applies as specified above but will be refunded within 48 hours in case of cancellation as outlined.

CHECK IN AND OUT

Check in time is 2:30 pm unless arranged otherwise.

Check out time is 11:00 am unless otherwise arranged.

No arrival at the ranch after 9:00 pm unless arranged prior. There is no 24-hour reception desk.

CHILDREN

The ranch is adult-oriented and welcomes guests 13 years or older. For exclusive bookings (use of the entire ranch) children of any age are welcome.

FORCE MAJEURE AND PACKAGE CHANGES

Echo Valley Ranch & Spa will endeavour to provide all services as shown in the Package description, however, all activities are subject to weather conditions and may be cancelled, postponed or changed at the sole discretion of EVR. In case of force majeure such as flight cancellations or delays, travel disruptions, weather delays or forces beyond its control EVR is not liable to refund any monies paid. The 2021 COVID-19 CLAUSE applies as described above.

HORSEBACK RIDING WEIGHT RESTRICTIONS

The maximum weight for riding is 200 lbs., or at the wrangler's discretion.

INSURANCE

It is strongly recommended that guests take out cancellation and interruption insurance.

MINIMUM LENGTH OF STAY

3 nights during our summer season, 2 nights during the shoulder and winter seasons.

PAYMENTS

Echo Valley Ranch & Spa accepts the following payment types:

Credit card: Visa, Master Card, American Express

Cheques: Certified cheques drawn on Canadian banks only

Direct deposit:

Royal Bank of Canada

1055 West Georgia Street

Vancouver, BC V6E 3N9

Institution# 003

Transit# 00920

Swift Code: ROYCCAT2

Account: 00920 1027671 (Transit / Acct #)

Beneficiary: Echo Valley Ranch & Spa Limited Partnership

PETS

Echo Valley Ranch & Spa is a pet-friendly property and offers a limited number of pet-friendly cabins. Echo Valley Ranch & Spa reserves the right to refuse accommodation for any pet, for any reason, at its sole discretion. The behaviour of the pet must not impact other guests' enjoyment of the ranch or pose a threat to the ranch animals. Pets are not permitted on the furniture and we recommend you bring your pet's bedding and food bowls.

PRICES

All package and booking rates are PER PERSON in CANADIAN DOLLARS and subject to 10% Service charge and 6.65% Tax. Single supplement fees are not applicable.

SMOKING

For the comfort of our guests, there is a no smoking policy in all of the ranch buildings.

WAIVER

Echo Valley Ranch is always conscious of guest safety. Guests should be aware that this is a working ranch and those activities such as trail riding; encountering unpredictable wildlife and fishing in remote areas all involve inherent risks and hazards. For these reasons we require all guests to sign a liability waiver prior to their arrival at Echo Valley Ranch & Spa.



Reservations: 1.800.253.8831 or 250.459.2386 from outside North America
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